

Terms of Service

Salus Systems

Effective Date: September 9, 2024

To enhance the security of your account, we use **Two-Factor Authentication (2FA)** as an added layer of protection. When you log in and enter your password, you will also receive a unique verification code via SMS. This code must be entered to complete your log in and verify your identity. After entering your password, you will receive a **6-digit code** sent directly to your mobile phone via SMS. Enter the code on the login screen to confirm your identity. Once verified, you'll gain access to your account.

This extra step ensures that even if someone else knows your password, they cannot access your account without the verification code.

You can cancel the SMS service at any time. Just text "STOP" to the phone number. After you send the SMS "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time, and we will send you messages again.

If you are experiencing issues with the messaging program, you can reply with the keyword HELP for more assistance or get help directly at leilani@salussystems.co.

Carriers are not liable for delayed or undelivered messages.

As always, message and data rates may apply for any messages sent to you from us and to us from you. You will receive messages for user verification as needed. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.

If you have any questions regarding our privacy, please read our privacy policy:

Privacy Policy

Salus Systems

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At Salus Systems, we are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy outlines how we collect, use, and protect your personal information when you use our services, including our SMS messaging program.

Information We Collect:

1. **Personal Information:** When you sign up for our services, we may collect personal information such as your name, phone number, and email address. This information is collected directly from you when you provide it during registration.
2. **Automatically Collected Information:** We may collect certain information automatically when you interact with our services, such as your IP address, device type, browser type, and other technical data that helps us improve the user experience.
3. **SMS and Communication Data:** We collect information about your SMS interactions with us, including message content, time stamps, and delivery status.

How We Use Your Information:

1. **To Provide Services:** We use your personal information to send you the SMS messages you signed up for, including notifications, alerts, and promotional content.
2. **To Improve Our Services:** We may analyze your usage data to enhance the quality of our services, ensure messages are delivered on time, and improve user experience.
3. **For Legal Compliance:** We may be required to disclose your information to law enforcement or government authorities if legally compelled to do so.

Sharing Your Information:

We do not sell or rent your personal information to third parties. However, we may share your data with trusted partners who assist us in delivering our services, such as SMS service providers, technical support teams, or data storage providers. These partners are contractually obligated to protect your information and only use it for our specified purposes.

Data Security:

We take the security of your personal information seriously and employ industry-standard security measures to protect it from unauthorized access, disclosure, or loss. However, no method of transmission over the internet or electronic storage is 100% secure, so we cannot guarantee its absolute security.

Your Rights:

1. **Access and Correction:** You have the right to access the personal information we hold about you and request corrections if any information is inaccurate or outdated.
2. **Unsubscribe:** You may unsubscribe from our SMS services anytime by texting "STOP" to the phone number. Once you do, we will confirm your request and stop sending you further messages.
3. **Data Deletion:** You may request the deletion of your personal information by contacting us at [support email address or toll-free number]. We will process your request in compliance with applicable data protection laws.

Changes to This Privacy Policy:

We may update this Privacy Policy occasionally to reflect changes in our services or legal requirements. The updated policy will be posted on our website, and the "Effective Date" will be revised accordingly.

Contact Us:

If you have any questions or concerns about this Privacy Policy or how your data is handled, please contact us at leilani@salussystems.co.